

Covid19 shapes the working methods and safety protocols at Cepsa in 2020

- The Gibraltar-San Roque Refinery and the Palos Chemical Plant close out the year with zero lost-time accidents
- Cepsa launches the 'Near Misses' preventive safety program to avoid potential accidents
- Cepsa reiterates that zero accidents is an achievable goal

Covid-19 has shaped safety at Cepsa's industrial facilities in Andalusia. COVID protocols had to be developed and implemented in 2020 to combat the health crisis. These measures meant changes in working methods and in our relationship and coordination with auxiliary companies, which translated into creating specific plans and applying them to access controls, safety training, strict PPE, action protocols and even work schedules. All of this to ensure everyone's safety.

With regard to the frequency ratio for lost-time workplace accidents per million hours worked, the Gibraltar-San Roque Refinery (Cadiz) closed out 2020 with zero lost-time accidents, earning a Frequency Ratio (FI) of 0, as did the Palos Chemical Plant (Huelva). The Puente Mayorga Chemical Plant had an FI of 5, while the La Rábida Refinery had an FI of 1.18. Cepsa once again emphasizes that zero accidents is possible. The safety culture, responsibility and involvement of all employees play a key role in preventing accidents and keeping people safe.

Despite the difficulties caused by the pandemic, the *Safety Walks* program carried on uninterrupted and the order and cleanliness guidelines continued to be implemented in the units in order to reinforce the safety culture in the Andalusian industrial centers. These activities, which are crucial to improving our safety culture, promote a continuous relationship between managers and all employees which allow them to detect and correct unsafe conditions and create control and leadership measures. In addition, the San Roque (Cádiz) and Palos de la Frontera (Huelva) plants earned the ISO 45001:2018 international certification for risk prevention systems, which replaces OHSAS 18.001 and is more demanding than the previous one in terms of Management involvement, context analysis, and participation from employees and stakeholders. The audit for this standard takes place annually and goes a step beyond the legal requirements. Cepsa has its own software applications and research procedures. We also passed the regulatory audits on Occupational Risk Prevention and the inspections on the implementation of our Major Accidents Prevention System (SEVESO III), both with satisfactory scores.



We continue to implement the Preventive Excellence Project, which arose from the need to improve our prevention culture. Leadership and participation are the cornerstones of this project and communication is used as a strategic tool for educating and raising awareness. Another notable event was the launch of the *Near Misses* program, which Cepsa will use to anticipate risks. The program includes a new channel for reporting potential incidents or unexpected events that may cause damage to people, installations, the surrounding environment or lead to process losses. This new channel is open to Cepsa and auxiliary companies.

Cepsa is a global energy and chemical company operating at every stage of the oil and gas value chain. Cepsa also manufactures products from plant-based raw materials and operates in the renewable energy sector. Cepsa has 90 years of experience and a team of over 10,000 employees, who combine technical excellence with adaptability. Cepsa operates on five continents.

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